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Hillingdon Commissioning Consortia
Wednesday 1st June 2011
GP Masterclass

111 An Introduction

- Aligning 111 to patient needs and commissioner needs
- Improved signposting
- Increased granularity of the service requirements within the local area by increasing understanding of the local needs
- Aligning “costs” to service delivery
- An introduction to the “tip of the ice berg” ..

Case Scenario

- XY a 20 year old student, awakes at 7am on Saturday morning realising that she needs emergency contraception, the clock effectively started ticking for her from 10 pm the night before.
- What does she do, ?
- Does she go to the local pharmacy or phone her GP, how quickly will she be seen, where does she go, is the timing important.. Or does she wait till Monday morning...



When?

Where?

Who?

How?

Who?

What?

Emergency Contraception

WHO – what you already know

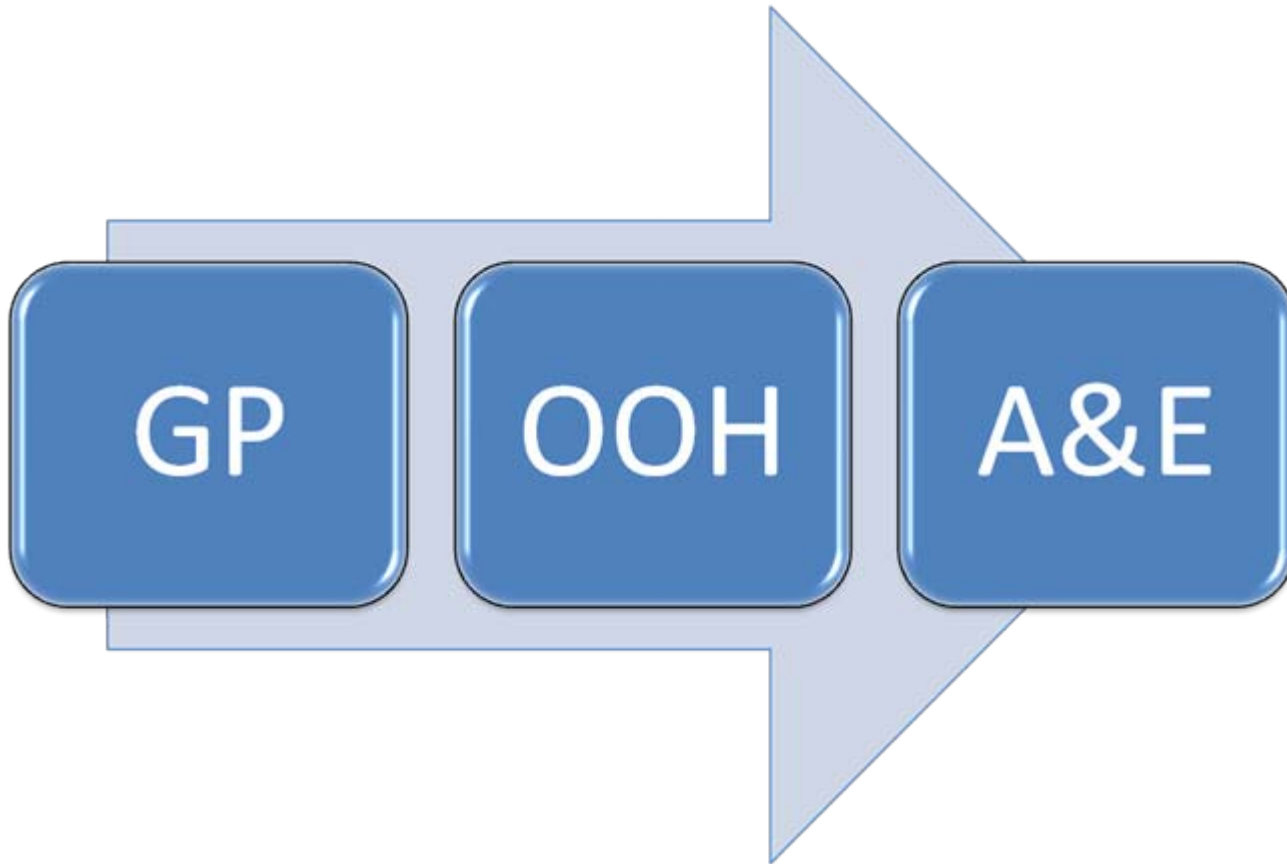
The morning after pill or Emergency Hormonal Contraceptive pill is a 72 hour pill

Important to act quickly – within hours not days

It prevents 95% of pregnancies if taken within 24 hours, 85% between 25 and 48 hours, and 58% between 49 and 72 hours after sexual intercourse.



Current options



Current Tariffs



By ringing 111....

Signposted to...

- GP
- GP – Practice Nurse
- Pharmacy
- MIU
- Family Planning clinic
- OOH – UCC
- HESA
- A&E

Current Tariffs (£) for commissioners

- ?
- ?
- 25
- 61.50 incl MFF (52 excl MFF)
- 53.60 incl MFF (40.43 excl MFF)
- 45
- 39
- 61.50 incl MFF (52 excl MFF)

Patient Perspective

- Ease of access and signposting to the service that meets her needs in a local area

Commissioner perspective

- Real time information on patient needs and signposted outcomes
- Long term – reduction in unwanted pregnancies and thereby abortions.

How do You influence where
your patients go?

**Directory of
Services
(DoS)**

NHS Pathways
NHS Hillingdon
Event

Friday 24th June 2011

Please email helen.delaitre@nhs.net

Clinical Algorithms

What are they?

Come along and test it for yourself