

End of Life Care –Hillingdon Community Health

Key priorities :

- Enabling patients to die in their preferred place of care
- Equity of access to appropriate care
- 20% deaths acute/sudden onset, high proportion of the remaining known to community services
- Gold standard framework approach
- What do patients say they want? What do carer's want?
- Nursing approach-key worker assessment, coordinator of care
- General practice using GSF, 2008 92%_(11 of 12), 2009 86%_(12 of 14) in PPC

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- **Education- based on goals of Local End of Life Strategy**
 - Feed back from key skills training, service users/carers
 - Multiple providers-who does what, focus on key worker approach
- **Nursing Home Project-GSF approach**
 - Rationale + background
 - 1st 18 Months-15 homes
 - 355 pt's identified, 270 died, 260 in own (nursing) home

Case Study

- ‘My end of life care plan is in the hands of my maker.....but, I can see that if I hope for the best, and you plan for the worst, it may help facilitate your emotional preparation for my death’

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- **Nurse Led Clinic**
 - Extension to existing service
 - Pt satisfaction survey
 - Economic evaluation?
 - Survivorship-maximise potential minimise dependency
- **Audit**
 - Anticipatory Medication Audit
 - 3mths data (6/12 audit).77 pt's, 92% Ca pt's. 80% RIP in PPC
 - Cost per pack (5/7) £31.67